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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.	
10/058,721	01/28/2002	Thomas W. Rehkopf	BELL-0159/00064	7919	
38952	7590 09/21/2004		EXAMINER		
WOODCOCK WASHBURN LLP			PHAN, HUY Q		
ONE LIBERTY PLACE - 46TH FLOOR PHILADELPHIA, PA 19103		·	ART UNIT	PAPER NUMBER	
			2685		
			DATE MAILED: 09/21/2004	DATE MAILED: 09/21/2004	

Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)			
Interview Summary	10/058,721	REHKOPF, THOMAS W.			
·	Examiner	Art Unit			
	Huy Q Phan	2685			
All participants (applicant, applicant's representative, PTO	personnel):				
(1) <u>Huy Q Phan</u> .	(3) Attorney: Raymond Sco	<u>ott</u> .			
(2) SPE: Edward Urban.	(4)				
Date of Interview: <u>01 September 2004</u> .					
Type: a)⊠ Telephonic b)□ Video Conference c)□ Personal [copy given to: 1)□ applicant 2)□ applicant's representative]					
Exhibit shown or demonstration conducted: d) Yes If Yes, brief description:	e)⊠ No.				
Claim(s) discussed: <u>7, 11, 12, 34, 36 and 37</u> .					
Identification of prior art discussed: Wong et al. Patent No.: US 6,484,096.					
Agreement with respect to the claims f) was reached.	g)∏ was not reached. h)⊠ N	I/A.			
Substance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: <u>Applicant discussed the dependent claims 12 and 37 about formatting the service request indication further comprising appending the calculated locaion to the e-mail message. It appears that the limitations of stated claims are overcome Wong et al. reference.</u>					
(A fuller description, if necessary, and a copy of the amenallowable, if available, must be attached. Also, where no allowable is available, a summary thereof must be attached.	copy of the amendments that v				
THE FORMAL WRITTEN REPLY TO THE LAST OFFICE ACTION MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW. (See MPEP Section 713.04). If a reply to the last Office action has already been filed, APPLICANT IS GIVEN ONE MONTH FROM THIS INTERVIEW DATE, OR THE MAILING DATE OF THIS INTERVIEW SUMMARY FORM, WHICHEVER IS LATER, TO FILE A STATEMENT OF THE SUBSTANCE OF THE INTERVIEW. See Summary of Record of Interview requirements on reverse side or on attached sheet.					
	EDWARD I SUPERVISORY PA TECHNOLOGY	TENT EXAMPLE			
Examiner Note: You must sign this form unless it is an Attachment to a signed Office action.	Examiner's sign	ature, if required			